

Payment and delivery information.

Royal Model orders are despatched to customers as quickly as possible - usually within 1-4 days after receipt of the order. We send worldwide as postal parcel (normally by airmail) - or - in the case of more valuable or heavy deliveries with local shipper Bartolini.

The costs of shipping are calculated based on the order and appear on the order form before making the payment.

Methods of Payment

We offer several different means of payment (not all means of payment are available to customers in all countries)

Payment by Transfer to our bank account:

The appropriate bank details will be sent to the customer after our receipt of the order together with our email confirmation.

PayPal:

Pay easily and safely through PayPal. To complete check-out click on the PayPal Logo on the confirmation page after you have entered your order.

Credit Card:

Please enter your credit card information in the appropriate fields during check-out. Your credit card will be debited with the invoice value. Your credit card details will be deleted after processing.

Right of Withdrawal

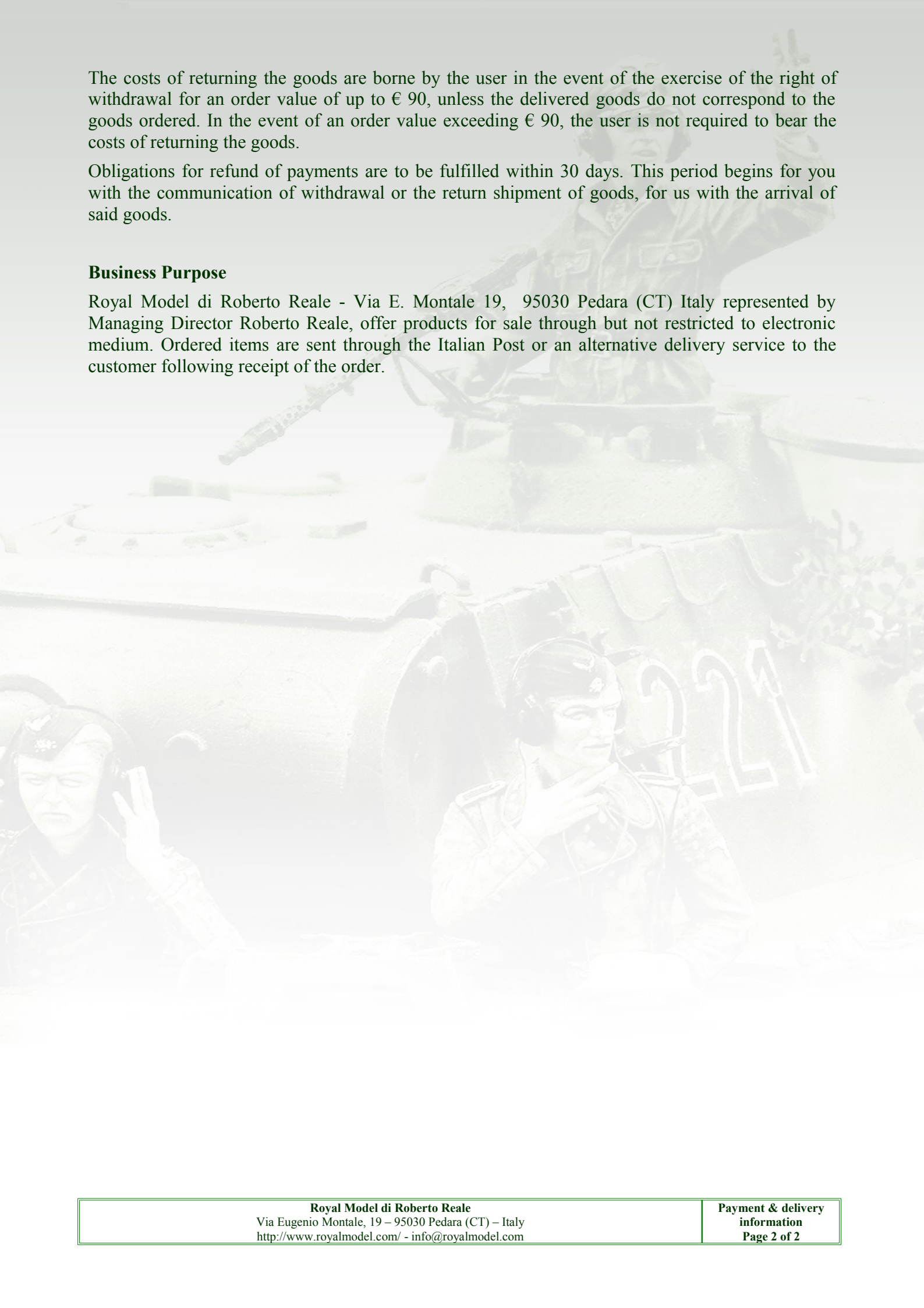
Advice of Withdrawal

The user has the right to withdraw his declaration of intent directed to the conclusion of the contract within one month of receipt of the goods. The withdrawal does not have to include any justification and must be declared in text form (e.g. letter, fax, e-mail) or by returning the goods to the Vendor; for the observation of the deadline timely dispatch is sufficient. The deadline begins no sooner than the receipt of the goods (in case of continuing deliveries of similar goods not before delivery of the initial part of the delivery) and the notice to exercise the right of withdrawal.

The withdrawal notice must be sent to: *Royal Model - Via E. Montale 19, 95030 Pedara (CT) Italy*

Consequences of withdrawal

In the case of an effective withdrawal, the mutually received payments must be returned and, if necessary, the uses of the item made must be determined. The user must pay compensation for any deterioration resulting from the use of the goods in accordance with the regulations. The user may inspect the goods carefully and cautiously. The loss of value resulting from the use following the inspection which leads to the fact that the goods cannot be sold as new, must be compensated for by the user. This does not apply if the deterioration of the goods is exclusively attributable to the inspection that would have been possible in the retail shop. Incidentally, the obligation to pay compensation for the loss of value can be avoided if the user does not put the goods to use as if he were the owner and refrains from any action which could reduce their value. Mailable items must be sent back. Non-mailable items are collected from the user.



The costs of returning the goods are borne by the user in the event of the exercise of the right of withdrawal for an order value of up to € 90, unless the delivered goods do not correspond to the goods ordered. In the event of an order value exceeding € 90, the user is not required to bear the costs of returning the goods.

Obligations for refund of payments are to be fulfilled within 30 days. This period begins for you with the communication of withdrawal or the return shipment of goods, for us with the arrival of said goods.

Business Purpose

Royal Model di Roberto Reale - Via E. Montale 19, 95030 Pedara (CT) Italy represented by Managing Director Roberto Reale, offer products for sale through but not restricted to electronic medium. Ordered items are sent through the Italian Post or an alternative delivery service to the customer following receipt of the order.