

Buy with safety.

Royal Model has always set for itself the goal of producing high quality products; this quality standard has focused so much attention on our brand name that it has led to a proliferation of imitation or knock-off products sold illegally that bear our brand name. These imitation products do not adhere to **Royal Model** quality standards and often are of such poor quality as to make them unusable.

To avoid falling prey to such purchases, we invite you to keep the following points in mind:

- 1) The product should be in its original packaging;
- 2) Beware of bargain prices;
- 3) Always make your purchases from specialized hobby stores.

We would also remind you of the risks involved in buying imitation products:

- 1) The quality of the original product will not be matched;
- 2) In case of missing or broken parts, no assistance will be provided by **Royal Model** or by the merchant;
- 3) The site you purchase from may not be secure;
- 4) Often the vendors of imitation products do not file tax documents, thus, purchasing imitation products abets tax evasion;
- 5) Vendors of imitation products sell illegally and often act unscrupulously, and you may risk not receiving whatever you have ordered.

We are well aware of how tempting such offers can be, but likewise are aware that they can lead a buyer into a trap by promising savings that are then negated by the inferior quality of the product. We therefore ask, for your benefit as well as ours and for that of all of those businesses involved in our hobby, that you not support this type of illegal activity and that you provide us with information or feedback with respect to any such activity in order to help us take appropriate measures against it.

Thank you for your attention, and have fun navigating.

